

Launch of new Bedfordshire and Luton Children's Health Hub

What is the new Health HUB?

- The new Bedfordshire and Luton Children's Health HUB has been created to make contacting our services by telephone and email easier and more convenient.
- There will be one shared telephone number and email address to access services.

Which services are included?

The HUB will bring together all calls and emails for the following Teams:

- 0-19 Team across Bedfordshire and Luton
- Bedfordshire and Luton Looked After Children's (LAC) Services
- Luton Community Paediatrics Service (Edwin Lobo)

When does the Health HUB launch?

- The Health HUB will go live on Tuesday 1st June 2021
- The telephone number is : 0300 555 0606
- The email address is: www.bedsandlutonchildrenshealthhub.nhs.net
- The opening hours are 9-5 Monday to Friday. The Health HUB is closed at weekends and Bank Holidays

Reasons for contacting the new Health HUB

The Health HUB will be the first point of contact for each of the services it covers. Calls will include:

- Enquiries about appointments and support from School Nurses and Health Visitors
- Calls from professional partners such as GP Surgeries and Social Care Teams
- Help with accessing clinics

Meet the team

- The Clinical Programme Lead for the team is Lorraine Foster
- Team members are based in both Luton (The Poynt) and Bedford (Woburn Court)
- The Team will consist of Health HUB Administrators, Co-ordinators and an Operational Support Manager based across Bedfordshire and Luton

Expanding the Health HUB

- The Health HUB will grow over time to include all CCS Children's Services across Bedfordshire and Luton
- We will contact you at each stage as Services move over to join the Health HUB contact point.

Beds & Luton Children's Health HUB Organisation Structure

